

## Guarantees

05-a-Ark-tech-06/2015

Page 1 of 2

Ark Profiles Ltd offers the building owner three levels of assurance concerning the integrity and longevity of an Ark Profiles roof or wall system: -

**Ark Silver:** System conformity and materials guarantee

**Ark Silver Plus:** System conformity and materials guarantee with independent site auditing by AWM Surveyors during the construction phase.

**Ark Gold:** AWM Pioneer insured latent defect materials and workmanship guarantee

### Ark Silver

Ark Silver gives a building owner a statement of materials compliance and performance, giving assurance that the system components supplied by Ark Profiles to a project and used within a roof or wall system conform to the specification and are of a suitable quality of material and manufacture.

In addition, pre-painted steel or aluminium weather sheet materials have a durability guarantee supported by the materials supplier (such as Tata Steel UK Limited, Alcoa Architectural Products or Euramax Coated Products etc), subject to the individual producer's terms and conditions.

The requirement for Ark Silver must be notified to Ark at the time of materials order so that the appropriate applications can be made to establish guarantee periods and availability.

### Ark Silver Plus

Ark Silver Plus gives a building owner the Ark Silver assurance that the system components supplied by Ark Profiles to a project and used within a roof or wall system conform to the specification and are of a suitable quality of material and manufacture.

A roof or wall is only as good as the quality of the installation though. The best quality materials can be let down by installation that is not up to the mark, for whatever reason.

Understandable construction demands due to build program, weather, costs, tolerances etc can lead to the installer being put under pressure and short cuts taken, to the detriment of the construction, performance and longevity.

## Guarantees

05-a-Ark-tech-06/2015

Page 2 of 2

Ark Silver Plus is superior to a materials only guarantee because it involves regular inspections and audits by AWM Surveyors of installation and the materials being used to ensure that: -

- The specified materials are being installed
- Workmanship is of an appropriate standard
- Project construction detailing and good practise is being followed
- Installed detailing is good to ensure insulation continuity and integrity, minimised cold bridging, robust air tightness and weathertight construction etc.

The inspections are independent of Ark Profiles Ltd and inspection and remediation reports are issued to the installer, copied to Ark and the client.

The cost of the inspections is subject to the project location and size and subject to application and quotation. The cost of the inspections is invoiced by Ark Profiles Ltd (the instructing company) to the installer.

### Ark Gold

Ark Gold is the AWM Pioneer Warranty that provides insurance against latent defects due to defective workmanship, defective materials, damage resulting from defects in the design and non compliance with Building Regulations.

Pioneer is audited by AWM in the same fashion as Ark Silver Plus.

Pioneer is provided by insurance broker Building & Land Guarantees Ltd,  
BLG House, 86A High Street, Whetstone, Leicestershire, LE8 6LQ.  
T: 0116 286 5533  
E: [info@buildingandland.co.uk](mailto:info@buildingandland.co.uk)

Pioneer is an insurance product and has to be arranged direct between client and Building & Land Guarantees Ltd. Pioneer costs are based upon contract value and not within the control of the manufacturer.

### Annual inspections

In a similar fashion to a car needing annual servicing, an installation with an Ark guarantee requires annual inspection to check for gutter clearance, signs of damage or deterioration etc. This must be carried out by a competent person with the appropriate safety training and equipment, preferably this will be a roofing contractor.